## **AGENDA**

## IT Infrastructure Committee January 17, 2007 3:30 – 5 p.m.

VITA Operations Center, Chesapeake Room, Third Floor 110 South Seventh Street, Richmond, VA 23219

- I. Call to Order *Len Pomata, Chair* a. Roll Call
- II. Service Delivery Fred Duball and Joe Fay
- III. Infrastructure Transformation Fred Duball and Joe Fay
- IV. Customer Satisfaction Fred Duball and Joe Fay
- V. SWAM Joe Fay
- VI. Partnership Finances Fred Duball
- VII. Independent Verification & Validation Report (IV&V) Fred Duball
- VIII. Adjourn